



CANCELLATION GUARANTEE

OPTIONAL CANCELLATION COVER

The Ker Eden campsite offers optional cover for the full refund of all monies paid (excluding the cost of the cover and the deductible) in the event that you have to cancel your holiday for reasons beyond your control (death, accident, illness, problem with annual leave caused by the employer). Please note that this cover policy must be taken out on the day the booking is made.

1/ STATEMENT OF GUARANTEES

Give rise to guarantee the following events:

a- Serious illness, accident or death: :

- * to you or any other person expressly mentioned in the booking contract
- * Your spouse (or any person cohabiting under the same roof)
- * Of your ancestors or lineal descendants
- * Your siblings
- * Your sons in law or daughters-inlaw

b- Significant damage caused to your premises whether professional or private lease, a principal or secondary residence, following a fire, explosion, water damage or theft, occurring in 48 hours prior to arrival and requiring restoration of local and web presence.

c- Serious damages affecting your vehicle following an accident occurring within 48 hours of departure and preventing you from using it.

d- Change of your holiday dates imposed by the employer, arising after reservation and affecting the period of stay.

e- Dismissal of yourself (or your spouse) provided that the invitation to the prior interview is subsequent to reservation of the stay.

f- Mutation of yourself (or your spouse) at the employer's initiative, involving a change of domicile, on the express condition that the notification is subsequent to reservation of the stay.

Each event, to activate the guarantee, must arise subsequently to insurance underwriting.

DEFINITIONS

Illness: a deterioration of health duly noted by a competent medical authority, preventing the sick to leave or the home or the hospital where he is receiving treatment at the start date of the reservation period and involving the absolute cessation of all professional or other activity.

Accident: any unforeseen and sudden event, causing physical injury to the reserving client not resulting from a deliberate and prohibiting him from making the reserved stay.

ARE NEVER GUARANTEED DISASTERS RESULTING:

- Because of your own, other than those specified in the contract
- Facts known prior to booking, provided that the unpredictable aggravation of existing illness is not a known situation
- Complications or childbirth occurring after the 6th month of pregnancy
- A psychological disease not accompanied by hospitalization at the date of the stay
- A surgical or medical procedure scheduled before booking the trip or can be made after it
- Drunkenness, drug use, health damage resulting from the absorption of non-prescribed medication
- Contraindication of vaccination or air travel due to pre-existing conditions
- Civil or foreign wars, riots, bombings, popular uprisings
- Epidemics, incidents of nuclear or chemical origin, natural disasters
- Non-compliance of the benefits provided to the initial reservation contract, whatever the reasons.

2/ EFFECTIVE

The cancellation insurance will take effect from the day following the afternoon of premium payment and the period of reservation the day before the stay.

3/ DAMAGE REPORT

All requests for cancellation must be sent in writing by registered post to the Ker Eden campsite to the postal address of Ker Eden campsite or by e-mail with acknowledgment of receipt within 5 working days after learning of the facts.

Cancellations made over the telephone cannot be considered.

4/NATURE AND AMOUNT OF GUARANTEES

In case of cancellation, camping KER EDEN will refund the amount paid and actually received, in accordance with the terms of the original reservation contract.

Are never refunded the guarantee fee, possible booking fees, costs and benefits not included in the calculation of the premium.

It is applied to a maximum per claim of € 3,800 including tax, in case of cancellation.

- **Example 1 : Cancellation up to 30 days before the day scheduled for start of stay.** Amounts paid, minus the cancellation fee will be refunded. If the payment has been made in part or in totality using a credit voucher, a new non-refundable credit voucher valid for 18 months useable at the campsite at which the stay was cancelled will be issued for the amount of the initial credit voucher after deduction of the cancellation fee. The remaining amounts paid other than by credit voucher will be refunded.
- **Example 2 : Cancellation between D-30 and D-16 before the day scheduled for start of stay.** Amounts paid, minus the cancellation fee and a deductible of 5%, will be refunded. If the payment has been made in part or in totality using a credit voucher, a new non-refundable credit voucher

valid for 18 months useable at the campsite at which the stay was cancelled will be issued for the amount of the initial credit voucher after deduction of the cancellation fee and the deductible of 5%. The remaining amounts paid other than by credit voucher will be refunded.

- **Example 3 : Cancellation between D-15 and D-0 before the day scheduled for start of stay.**
Amounts paid, minus the cancellation fee and a deductible of 15%, will be refunded. If the payment has been made in part or in totality using a credit voucher, a new non-refundable credit voucher valid for 18 months useable at the campsite at which the stay was cancelled will be issued for the amount of the initial credit voucher after deduction of the cancellation fee and the deductible of 15%. The remaining amounts paid other than by credit voucher will be refunded.

RATE: 15 EUROS PER BOOKED WEEK.

CANCELLATION BY KER EDEN

If the campsite cancels your booking, you will receive a full refund, except in case of force majeure.