



Campsite's address
Route d'Auray
56870 LARMOR BADEN
FRANCE

Camping Ker Eden

Postal address
Camping Ker Eden BP 13
56870 BADEN
FRANCE

BOOKING TERMS AND CONDITIONS

FOR PITCHES

- Arrivals are accepted every day of the week. The pitch will be available from 2 p.m. onwards on the day of arrival, and must be vacated by noon on the day of departure.
- The rates per pitch include access to the campsite's amenities (sanitary)
- The campsite reserves the right to refuse access to groups or families if the number of people in the party exceeds the stated capacity of the pitch (up to 6 people, regardless of age, and one vehicle)

FOR RENTED ACCOMMODATION

- Arrivals on pitch are accepted every day of the week. You will have access to the pitch from 2 p.m. onwards on the day of arrival and must vacate by 12 a.m.
- Arrivals in accommodation are only on Saturday. You will have access to the accommodation from 4 p.m. onwards on the day of arrival and must vacate by 10 a.m.
- Upon arrival, when you are given the keys you will be asked to put down a 200 euros deposit as security. Accommodation will be handed over in a perfectly clean and tidy condition, and the inventory will be checked. You will have to pay for any broken or damaged items and for the accommodation to be cleaned if this proves necessary. If you do not clean the accommodation before you leave, a set cleaning fee of 70 euros will be charged. Deposit will be returned within 10 days. Cost of repair will be deducted.
- Bed linen, cots and high chairs can also be hired ... (subject to availability). They will be invoiced at the time of booking.
- The rental rates include the accommodation and its equipment, all water, gas and electricity used, access to the campsite's shower and toilet facilities, one car parking space, and access to the camp-site's amenities and entertainment.
- The campsite reserves the right to refuse access to groups or families if the number of people in the party exceeds the stated capacity of the accommodation booked. All rentals are nominative and may under no circumstances be transferred or sub-let.

TERMS AND CONDITIONS OF PAYMENT

FOR PITCHES

- A deposit of 25% of the total sum is required (excluding tourist taxes), to be paid at the time of booking. The balance is payable upon arrival at the campsite.

FOR RENTED ACCOMMODATION

- If you book more than 30 days before your holiday, a deposit (excluding tourist taxes) of 25% of the total sum of all booked services must be paid at the time of booking. The balance is payable 30 days before your arrival.
- If you book less than 30 days before your holiday, payment in full is required at the time of booking.

BOOKING ALTERATIONS

Changes may be made to your booking with a 20 euros change fee, subject to availability. The management reserves the right to accept or refuse bookings and to alter the pitch allocated.

CURTAILMENT AND UNUSED SERVICES

If you break off or cut short your holiday (late arrival, early departure), no refund will be due.

CANCELLATION

All requests for cancellation must be sent in writing by registered post to the Ker Eden campsite to the postal address of Ker Eden campsite or by e-mail with acknowledgment of receipt within 5 working days after learning of the facts. Cancellations made over the telephone cannot be considered.

CANCELLATION BY CUSTOMERS

If campers cancel their bookings without taking out cancellation insurance

• Example 1 : Cancellation up to 30 days before the day scheduled for start of stay. The deposit of 25% of the price of the stay will be kept by the campsite by way as a cancellation fee. Amounts paid, minus the deposit, will be refunded. If the payment has been made in part or in totality using a credit voucher of a value greater than that of the deposit: the deposit of 25% of the amount of the stay will be kept by the campsite by way as a cancellation fee. A new non-refundable credit voucher valid for 18 months useable at the campsite at which the stay was cancelled will be issued for the amount of the initial credit voucher after deduction of the 25% deposit. The remaining amounts paid other than by credit voucher will be refunded.

• Example 2 : Cancellation between D-30 and D-0 before the day scheduled for start of stay. The total amount paid, i.e. the total amount of the stay, will be retained by the campsite. No refund will be paid. If the customer does not arrive at the campsite within two days of the date of start of stay, without previously informing the campsite by letter or e-mail, the reservation will be considered as having been cancelled by the customer. The campsite therefore reserves the right to make the accommodation available for rent again.

All requests for cancellation must be sent in writing to the postal address of Ker Eden campsite or by e-mail. Cancellations made over the telephone cannot be considered.

OPTIONAL CANCELLATION COVER

The Mané Guernehué campsite offers optional cover for the full refund of all monies paid (excluding the cost of the cover).

In the event that you have to cancel your holiday for reasons beyond your control (death, accident, illness, problem with annual leave caused by the employer). Please note that this cover policy must be taken out on the day the booking is made. Read the terms of the optional cancellation cover.

RATE: 15 EUROS PER BOOKED WEEK.

CANCELLATION BY KER EDEN

If the campsite cancels your booking, you will receive a full refund, except in case of force majeure.

TOURIST TAX

All persons over the age of 18 are required to pay a tourist tax of 0.55 euros/day/person. This tax is applicable from the opening date to the closing date of the campsite. It is not included in the price of the holiday and may be modified without notice by the local authorities.

PETS

Animals are accepted in return for a fee payable at the time of booking, depending on the season, for pitches or rental units. The animals must be vaccinated (proof must be provided) and kept on a lead. They are not allowed in areas selling food.

LATE ARRIVAL

Pitches and rented accommodation must be occupied by 8 p.m. on the day of arrival stated on the contract. If no message is received by the campsite warning it of your late arrival, the pitch will become available 24 hours after the date of arrival initially scheduled.

DISPUTE

If a dispute arises, the matter will be referred to the courts of Vannes.

CAMPSITE REGULATIONS

All clients must abide by the rules and regulations of the campsite and swimming pool.

EXTRACT FROM THE CAMPSITE'S RULES AND REGULATIONS:

- We reserve the right not to allow any person whose behavior might disturb the peace to enter or stay in the campsite.
- Access to the campsite is only allowed once the visitor has registered at the office and provided proof of identity. Access to the campsite implies acceptance of its rules and regulations.
- Vehicles may not be driven around the campsite between the hours of 11 p.m. and 7 a.m. The speed limit inside the campsite is 10 km/h.
- Users must ensure that they always leave the sanitary facilities clean and tidy.
- Plants and flowers in the campsite must be treated with all due respect.
- The resident is liable for his own housing and property. He must ensure that he has adequate insurance cover; the campsite accepts no liability in the event of theft, fire, bad weather, etc. or in the event of incidents involving the camper's civil liability.
- Photo report: during the main season, photographic reports are made for the campsite's advertising operations. All persons present within the campsite's grounds agree to the use of their image.