



CONDITIONS OF THE CANCELLATION GUARENTEE

1/ STATEMENT OF GUARANTEES

Give rise to guarantee the following events:

- a- **Serious illness, accident or death:** :
 - * to you or any other person expressly mentioned in the booking contract
 - * Your spouse (or any person cohabiting under the same roof)
 - * Of your ancestors or lineal descendants
 - * Your siblings
 - * Your sons in law or daughters-in-law
- b- **Significant damage caused to your premises** whether professional or private lease, a principal or secondary residence, following a fire, explosion, water damage or theft, occurring in 48 hours prior to arrival and requiring restoration of local and web presence.
- c- **Serious damages affecting your vehicle** following an accident occurring within 48 hours of departure and preventing you from using it.
- d- **Change of your holiday dates** imposed by the employer, arising after reservation and affecting the period of stay.
- e- **Dismissal of yourself (or your spouse)** provided that the invitation to the prior interview is subsequent to reservation of the stay.
- f- **Mutation** of yourself (or your spouse) at the employer's initiative, involving a change of domicile, on the express condition that the notification is subsequent to reservation of the stay.

Each event, to activate the guarantee, must arise subsequently to insurance underwriting.

DEFINITIONS

Illness: a deterioration of health duly noted by a competent medical authority, preventing the sick to leave or the home or the hospital where he is receiving treatment at the start date of the reservation period and involving the absolute cessation of all professional or other activity.

Accident: any unforeseen and sudden event, causing physical injury to the reserving client not resulting from a deliberate and prohibiting him from making the reserved stay.

ARE NEVER GUARANTEED DISASTERS RESULTING:

- *Because of your own, other than those specified in the contract*
- *Facts known prior to booking, provided that the unpredictable aggravation of existing illness is not a known situation*
- *Complications or childbirth occurring after the 6th month of pregnancy*
- *A psychological disease not accompanied by hospitalization at the date of the stay*
- *A surgical or medical procedure scheduled before booking the trip or can be made after it*
- *Drunkenness, drug use, health damage resulting from the absorption of non-prescribed medication*
- *Contraindication of vaccination or air travel due to pre-existing conditions*
- *Civil or foreign wars, riots, bombings, popular uprisings*
- *Epidemics, incidents of nuclear or chemical origin, natural disasters*
- *Non-compliance of the benefits provided to the initial reservation contract, whatever the reasons.*

2/NATURE AND AMOUNT OF GUARANTEES

In case of cancellation, camping KER EDEN will refund the amount paid and actually received, in accordance with the terms of the original reservation contract.

Are never refunded the guarantee fee, possible booking fees, costs and benefits not included in the calculation of the premium.

It is applied to a maximum per claim of € 3,800 including tax, in case of cancellation.

3/ EFFECTIVE

The cancellation insurance will take effect from the day following the afternoon of premium payment and the period of reservation the day before the stay.

4/ DAMAGE REPORT

Any cancellation of a booking must be made by ordinary mail and sent to the camping KER EDEN (registered letter with acknowledgment of receipt) within 5 working days after learning of the facts